Holiday, Recycling & Payment Due Schedule

PLEASE RETAIN THIS CALENDAR.

Due dates are listed in the event your invoice gets lost in the mail.

		Jai	nua	iry				1	Feb	ru	ary	March								
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		Oct	tob	er				N	Jov	en	ıbe	r		December								
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24																						

Recycling on first pickup day of each month.

Monday | Tuesday | Friday

Holidays + Jan 1 Closed + May 31

♦Jul 4

♦Nov 25

◆Sep 6 ◆Dec 25

There is no trash pickup on the Holidays listed above.

 Payment
 +Jan 1
 +Jul 1

 Due Date
 +Apr 1
 +Oct 1

If your pickup day falls on a listed holiday, your trash pickup will be on the following day. The only day affected is the day the holiday falls on. Regular pickup schedule resumes immediately after a holiday.



PLEASE READ GUIDELINES CAREFULLY If you have any questions, contact our office at

716-592-0953

Curbside Garbage



All garbage MUST be in bags and securely tied, even if using garbage cans. It is hazardous to our employees to remove gloves to tie bags.

Please understand with loose garbage we are unsure what may be in it and therefore could be very dangerous to our employees.

Loose/untied garbage WILL NOT be picked up. Please make tied handles accessible to our workers, upside down bags are difficult to pull out of cans without tearing.

If bags are ripped open due to animals or are untied, it is your responsibility to re-bag any loose garbage.

Unacceptable items:

Appliances, batteries, chemical products, construction debris, tires, electronics, flammables, fluorescent bulbs, hazardous waste, pesticides, liquid paint/stain, animal waste, medical waste, human waste.



Sometimes the routes change. As a result, garbage MUST be at the road no later than 6:00 AM on your scheduled pickup day. If we have passed your residence and trash is not out, we will not come back.

This also includes suspended accounts that are paid on the same day as your pickup.

Pickups can be anytime between 6:00 AM and 6:00 PM.

Weekly Service

High Volume: 8-30 gal bags Low Volume 4-30 gal bags Extra Low Volume: 2-30 gal bags *Bags over your limit are \$2.50/bag

We will not pick up extra bags, or garbage over 50 lbs. unless you have made prior arrangements with our office before your pickup day. We cannot accommodate you if you call the day of pickup.

For larger items, call our office for pricing.

If utilizing 13 gal bags, each bag cannot weigh more than 25 lbs.

If utilizing 50 gal contractor bags, they cannot be full.



It is your responsibility to make sure bags are visible during the winter months. Pickup will not be rescheduled if bags are not visible.

Invoices are sent out quarterly and due upon receipt. If payment is not received IN OUR OFFICE 30 days from the date of the invoice, service will be suspended and garbage will not be picked up.

If payment is 40 days overdue, a **\$5 late fee** will assessed on your account. Should service be reinstated, you may be charged a **\$10** restart fee.

If your account is continuously late, your service may be terminated at anytime without the possibility of reinstatement.

If quarterly payments present a problem, please contact our office.

Please understand we cannot afford to pick up garbage that has not been paid for. This is how we keep pricing low for everyone.

We accept cash, checks and major credit cards. Please include the invoice number on your check and retain the invoice for your records.

When paying with a credit card over the phone, there is a \$3.00 convenience fee. If you would like us to charge your debit/credit card automatically each quarter and avoid the convenience fee, please contact the office so a form can be mailed to you, or download it from our website at mrcny.com.

Online bill-pay is now available at mrcny.com.

Autopay customers will not receive an invoice or receipt.

\$15.00 If paying for the entire year, and received in our office no later than January 1, 2021.

Recycling

Recycling is picked up once a month (unless you have been informed otherwise by our office) and coincides with your first garbage pickup of the month.

You may bring recyclables to us if monthly pickup is not convenient for you.

If recycling is out other weeks, it will not be picked up.

PLEASE NOTE:

- We do not recycle glass. Our workers hand sort the recycling and it is a potential hazard for them.
- Food containers must be rinsed out. Pizza boxes must be empty.
- Any type of styrofoam (fast food containers, coffee cups, packing peanuts, etc) is not recyclable.

Recycling is picked up by separate trucks and not at the same time of day as trash. Make sure your recycling and garbage are not placed together. Recycling should be placed in a clear bag or receptacle (old laundry basket, etc) that is clearly marked recycling.

Canceling or Suspending Services

If you wish to cancel service, you must submit written notice or call our office at least two weeks prior to your last trash pickup. Any pickups made prior to cancellation will be billed to you and are your responsibility to pay.

If you are a seasonal customer, you may suspend your service once in a 12 month period. Please contact our office for further information.

www.mrcny.com

*We also rent small dumpsters, roll-offs & storage containers!

MRC DISPOSAL 592-0953 UNACCEPTABLE

If you receive this sticker, please contact our office.

71 Nason Blvd. Springville, NY 14141 **716-592-0953 716-592-0952**